

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 12th February 2018
In C.G.No:224/ 2017-18/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. B. Subba Rao,
Brahamangaripalli,
Backside of Kishore Chicken Shop,
Tripuranthakam,
Prakasham-Dist

Complainant

AND

1. Assistant Engineer/ O/Tripuranthakam
2. Assistant Divisional Engineer/Operation /Y. Palem
3. Divisional Engineer/O/Markapur

Respondents

ORDER

1. Sri. B. Subba Rao of Brahmangari Colony Tripuranthakam presented a complaint before this Forum during the Vidyut Adalat conducted at Tripuranthakam on 15.11.2017, wherein he has informed that he is having domestic Service No. 4233201002326 for which he has received a bill for Rs.700/- though he has not availed supply for 10 days as his family was away from the house. Finally he has requested to resolve the billing complaint.
2. AAO/ERO/Yerragondapalem in his written submission has informed that the Respondent No.1 has recommended to revise the CC bill from 02/2016 to 11/2017 and accordingly an amount of Rs.61 was withdrawn vide RJ No.21/11-2017 and thus resolved the grievance.
3. On perusal of the account copy of the said service connection it is evident that an amount of Rs.61/- was withdrawn during 11/2017.

DISPATCHED
DATE 16/02

C. G. No. 224/2017-18_Ongole Circle

o/c

4. In as much as the grievance of the complainant has been attended by the Respondents the complaint is disposed off in favour of the Complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the day of 12th February 2018.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C. G. No. 224/2017-18_ Ongole Circle